	9			Community Input
	Provide technical support to regional jurisdictions to advance equity efforts.	Work with jurisdictional staff to identify and provide	API	Identify planning tools the cities and counties can use to create more affordable housing - up to 30% of a household or person's income. Combine affordability index mixing transportation and housing.
			API	Connect agencies around issues of importance - link transportation equity and housing equity - continue convening housing, transportation, parks for internal conversations.
	egional juri		Latino	Develop low-income housing that is affordable, accessible and customized to needs. That is, it considers transit to housing dependent needs & family size, refugee, and multigenerational configurations.
	rt to re		Russian, Slavic	More information needed about the role and services of Metro, types of institutions funded by Metro, and how to get involved.
	nnical suppor s.	Create an online public engagement resource library to share community input, best practices, tools for evaluation and other resources.	Latino	Instead of using different strategies for each community coordinate innovative ideas that can lead to best practices. Engaging with communities may not be the same, still some strategies may be good to adapt across all communities.
	Provide techr equity efforts.	Provide technical support related to techniques and approaches to expanding stable and affordable housing.	API	Identify planning tools the cities and counties can use to create more affordable housing - up to 30% of a household or person's income. Combine affordability index mixing transportation and housing.
			API	Identify planning tools the cities and counties can use to create more affordable housing - up to 30% of a household or person's income. Combine affordability index mixing transportation and housing.
		Convene regional partners of creating more stable & affordable housing choices		Connect agencies around issues of importance - link transportation equity and housing equity - continue convening housing, transportation, parks for internal conversations.
			Elected Officials	Serve as a regional convener on affordable housing polices and share best practices with local cities and counties.
al Equity			Latino	Develop low-income housing that is affordable, accessible and customized to needs. That is, it considers transit to housing dependent needs & family size, refugee, and multigenerational configurations.
dvance Racial Equity		of culturally accessible parks & natural areas.	Advocates	There is a need for increased partnerships around parks and natural areas, especially when it comes to CBO's across the region.
\triangleleft		Convene regional partners to advance the effort to ensure the provision of accessible & safe travel options.	API	Connect agencies around issues of importance - link transportation equity and housing equity - continue convening housing, transportation, parks for internal conversations.
ler ta			API	Make transportation more affordable and accessible. Connect agencies around issues of importance - link transportation
nal Leac			API	equity and housing equity - continue convening housing, transportation, parks for internal conversations.
a Regior	ty efforts.	expand local MWESB businesses and tradespeople of color.	Business Leaders	Regional convener to improve workforce pipeline to cultivate new MWESBs.
Metro is a Regional Leader to	jional equi	Convene regional partners to ensure equitable practices in the solid waste system and reduce amount and toxicity of waste.	Staff	Aligns with the Regional Solid Waste Management Plan.
2	ınce coordinated reç	Implement biannual one-stop forums to connect CBOs to resources, engagement opportunities, contracting opportunities, and staff at Metro and	Latino	Instead of using different strategies for each community coordinate innovative ideas that can lead to best practices. Engaging with communities may not be the same, still some strategies may be good to adapt across all communities.
			Native American	Ensure CBO- participation, engagement and outreach
	to adva	Identify Metro staff to spearhead topic specific regional convening efforts.	Staff	Step to ensure convening.
	Convene regional partners to advance coordinated regional equity efforts.	Identify well positioned partners to advance topic specific regional equity efforts.	Staff	Step to ensure convening.
			Staff/ Community	Equitable Housing Initiative received this feedback from its engagement efforts and will be holding this summit in 2016.
		Work with regional partners to assist newly	African	Assist newly immigrated families in connecting with regional services.
		Create opportunities for the Public Engagement	Staff	Findings and action established by the Oregon Innovation Award.
	research and t regional zing equity	Work with jurisdictional staff to identify research and information that can assist in advancing equity efforts.	Staff	Component of the regional convening role.

	Produce and provide information to suppor jurisdictions in advance efforts.	Provide research and information support related to techniques and approaches to expanding stable and affordable housing.	Staff	Component of the regional convening role.
Goal	Objective	Action	Community	Community Input
		Institutionalize the value and importance of relationship building with community by formally recognizing staff networking with a dedicated time	Staff	Findings and action established by the Oregon Innovation Award. To build a case for how important relationship-building is to Metro's everyday work.
		Create opportunities within public engagement activities for decision-makers to receive direct community input and the space to meaningfully consider and discuss what they've heard.	Youth	Increase inclusion of underserved communities - those best suited to make decisions about their environment & lifestyle - in leadership and decision making.
		Tap the public engagement skills and experience of staff to build capacity within the agency in peer-to-peer workshops.	Staff	Findings and action established by the Oregon Innovation Award.
		Maintain a record of CBO's involvement with the agency to support internal succession planning and relationship continuity to share with partners as project, leadership and contacts change.	Staff	Findings and action established by the Oregon Innovation Award.
actices		Co-create with community a public engagement plan template that supports staff in managing a full public engagement life cycle that can be tailored to the needs of the community.	Youth	Increase inclusion of underserved communities - those best suited to make decisions about their environment & lifestyle - in leadership and decision making.
and Accountability Practices	communities of color.	Design and implement a workshop series for Metro staff with self-selected topics on how to strengthen relationships and improve culturally informed engagement with underrepresented communities.	Russian, Slavic	More information needed about the role and services of Metro, types of institutions funded by Metro, and how to get involved.
nd Acc		Create positions similar to the Intertribal Cultural Resource Specialist for each community of color.	Native American	Create positions similar to the Intertribal Cultural Resource Specialist for each community of color.
Design a		Partner and invest in existing community and youth	African Immigrant Youth	Create a position for each community of color to act as the liaison to Metro opportunities. Build relationships with major youth organizing programs by coming to
Program D		leadership programs.	Native American	visit us at our meetings and events. Investment from Metro, City, and other agencies in leadership development.
		Increase small-group, personal engagement sessions with communities of color to better understand need.	Russian, Slavic African	Building stronger relationships by coming out to community activities. Increase small-group, personal engagement sessions with communities
Sisio	th co		Immigrant	of color to better understand need.
Dec	Establish and strengthen relationships with	Include relationship building as a duty in job descriptions and performance eval measures, and	Russian, Slavic	Building stronger relationships by coming out to community activities.
letro		create staff time for volunteering in the community.	African	Create monitoring, evaluation and data metrics.
Color Meaningfully Influence Metro Decisions,		Designate a staff member to focus a significant portion of their time on relationship-building and as a central point-of-contact for community members and CBOs.	American African Immigrant	Create a position for each community of color to act as the liaison to Metro opportunities.
gfully		Update Public Engagement guide to include youth.	African American	Create monitoring, evaluation and data metrics.
Meanin		Improve community understanding of Metro through a youth led engagement effort.	Russian, Slavic	More information needed about the role and services of Metro, types of institutions funded by Metro, and how to get involved.
olor N		Assess public meeting times and locations for greater accessibility to increase public participation.	Native American	Ensure CBO- participation, engagement and outreach
	of color in Metro decision-making.	Ensure that all future planning projects have a steering committee makeup that includes youth, community members and CBO representatives.	Staff	Increase community ownership over decision-making - Build community trust, increase transparency, and ensure that decisions are representative of the communities in the region.
Communities of		Create supported seats on advisory boards and committees for youth of color, community members, and CBO representatives.	Native American	Youth advisory position on boards
		Elevate the role of the Public Engagement Review Committee to include making recommendations to staff, leadership and council on inclusive public engagement and decision-making practices.	Latino	Instead of using different strategies for each community, coordinate innovative ideas that can lead to best practices. Engaging with communities may not be the same, still some strategies may be good to adapt across all communities.
	of cold	Create opportunities within public engagement activities for emerging community leaders to work	API	Use community led assessments for engagement, voice and to hold Metro accountable.

	munities	side by side with decision makers to help drive plan, policy and program outcomes.	Youth	Increase inclusion of underserved communities - those best suited to make decisions about their environment & lifestyle - in leadership and decision making.
	ncrease participation of communitie	Create a community/youth web portal that features information about how to get involved including employment, volunteer, contract, committee, and public engagement opportunities.	Latino	Instead of using different strategies for each community coordinate innovative ideas that can lead to best practices. Engaging with communities may not be the same, still some strategies may be good to adapt across all communities.
	Increase part	Partner with youth leadership organizations to create and convene a cohort of youth leaders to facilitate youth participation in engagement, education and increase job pathways.	Youth	Build relationships with major youth organizing programs by coming to visit us at our meetings and events.
		Create clear agency-wide internship policies regarding intern diversity, compensation and pathways to advancement at Metro.	African American	Develop apprenticeships and certification programs.
			API	Make opportunities for youth of color through scholarship and internship programs (Summer Works) available.
			Latino	Engage students who are studying in Metro's fields of interest, involve them early in Metro's work.
ıctices			African Immigrant	Use youth internships, summer jobs and employment workshops as steppingstones to potential senior posts, future leadership and management jobs.
ntability Pra	on-making.	Create a policy to provide food, transportation, and compensation to community committee members and community engagement participants to break down participation barriers.	Native American	Ensure CBO- participation, engagement and outreach
sign and Accountability Practices	color in Metro decision-making	Hold biannual workshops for staff, leadership and community members to come together and learn about topics such as Metro decision-making and transportation funding and discuss ways to advance accessibility and inclusion within these domains.	Latino	Instead of using different strategies for each community, coordinate innovative ideas that can lead to best practices. Engaging with communities may not be the same, still some strategies may be good to adapt across all communities.
Program Des	Increase participation of communities of	Support the development of a regional "public engagement to public service" pipeline through creating a Metro 101 module that can be integrated into existing community leadership programs	Staff	Findings and action established by the Oregon Innovation Award.
cisions,	cipation of	Create a guide for community-based organizations and residents on how to get involved in Metro's work and participate in the decision-making process.	Russian, Slavic	More information needed about the role and services of Metro, types of institutions funded by Metro, and how to get involved.
e Metro De	Increase partic	Metro departments have a standard practice of identifying resources to set aside for contracting and partnering with CBO's or communities for engagement.	Latino	Create an expectation at Metro for every planner to meet the standard of seeking resources and finding culturally specific ways to reach out to the community.
yfully Influence Metro Decisions,			African American	Weigh historic disinvestment and discrimination when determining magnitude of need in equity assessment.
Communities of Color Meaning	accountability by ensuring community involvement in the evaluation and le Strategic Plan to Advance EDI.		Latino	Develop an Equity Lens for use in all Metro processes; workforce, business needs and all other areas; that are consistent and integrated across agency. Institutionalize this, include People of Color in taskforces, and consider developing a resource center to be more inclusive, engage. Bring Equity leaders together from all jurisdictions to compare notes, practices. Include community participants.
Jomm	uring c		API	Specify Metro's internal equity goals and objectives.
0	by ens an to A	Strategic Plan to Advance EDI.	API	Articulate and prioritize specific action items for how Metro is holding themselves accountable.
	/ accountability by ensuring co he Strategic Plan to Advance	Establish and employ the implementation strategy for the Strategic Plan to Advance EDI.	African American	Be bold, set a governmental trend and standard in equity. Be leaders, champions and advocates for equity.

	Increase commur implementation of		African American	Concurrently conduct internal and external equity processes.
Goal	Objective	Action	Community	Community Input
	to grow skills to advance racial equity and cultural competence.	Use resources to identify and address processes that prevent the advancement of equity .	communities	This was a common theme across all discussions held.
		Develop language to help staff engage in conversations around equity and to assist in creating space where staff are not afraid to state their opinion.	Youth	Create a SAFE, welcoming and attractive culture for people of color and LGBTQ people by ensuring systems and processes of accountability for racist, sexist, homophobic, transphobic, and xenophobic acts and speech.
olor		Create more opportunities for cross-departmental learning to take place (e.g. re: youth engagement).	Staff	Involve front-line employees in more cross-departmental discussions so that there is more cross-departmental learning taking place.
s of Cc		Develop a budget tool to make decisions and evaluate investments from a racial equity lens.	API	Articulate and prioritize specific action items for how Metro is holding themselves accountable.
fectively Serve All of the Region's Communities of Color			Latino	Develop an Equity Lens for use in all Metro processes; workforce, business needs and all other areas; that are consistent and integrated across agency. Institutionalize this, include People of Color in taskforces, and consider developing a resource center to be more inclusive, engage. Bring Equity leaders together from all jurisdictions to compare notes, practices. Include community participants.
the Re	skills to a		African American Native	Create monitoring, evaluation and data metrics. Apply equity lens to budget
l of t	lrow s		American	Apply equity lens to budget
ely Serve Al	nities for all staff to g	Provide tailored trainings on how Metro staff can apply and be innovative in infusing equity into their work: Applying Equity, How to be a White Ally, Power Sharing, and Race Conversations	Youth	Create a SAFE, welcoming and attractive culture for people of color and LGBTQ people by ensuring systems and processes of accountability for racist, sexist, homophobic, transphobic, and xenophobic acts and speech.
	ncrease opportunities f	EDI skills trainings should be required as are the trainings for safety and ethics.	API Youth	Cultural competency and bias training need to include equity. Change recruitment & hiring & work standards to treat jobs as leadership development opportunities.
ficiency to		Increase accessibility of EDI trainings for venue staff and temporary/ seasonal/part-time/ graveyard staff. Use the P 5 model as guidance.	API API	Cultural competency and bias training need to include equity. Cultural competency and bias training need to include equity.
ural Prof		Diversify hiring committees by department, gender, age, minority group, and include community members.	African Immigrant	Diversify hiring committees and include the participation of community members.
nd Cultu		Partner and invest in local communities and CBOs to do personal recruitment .	Native American	Ensure CBO- participation, engagement and outreach
ırces al		Require cultural sensitivity and unconscious bias training for hire committees.	Youth API	Change recruitment & hiring & work standards to treat jobs as leadership development opportunities. Cultural competency and bias training need to include equity.
Seson			African	Require cultural sensitivity and unconscious bias training for hire
Skills, F		Prioritize an applicant's connection to community.	Immigrant Youth	committees. Change recruitment & hiring & work standards to treat jobs as leadership development opportunities.
the s		Identify and remove barriers created by unnecessary application requirements.	African American	Prioritize resource allocation to mitigate and overcome barriers created by policy action and governmental inaction.
ce has	**	Reframe job announcements and utilize culturally specific announcement avenues for increased	Youth	Change recruitment & hiring & work standards to treat jobs as leadership development opportunities.
orkfor		accessibility.	Youth	Include culturally responsive language in job descriptions with critical race analysis: know what certain terms signify.
verse W		Expand interview format options (e.g. panel, 1-1) for increased accessibility.	Youth African	Change recruitment & hiring & work standards to treat jobs as leadership development opportunities. Prioritize resource allocation to mitigate and overcome barriers created
Metro's Racially Diverse Workforce has the Skills, Resources and Cultural Proficiency to Ef		Shift HR priority from level of service to relationships	American Staff	by policy action and governmental inaction. Level of service is the general expectation that HR will respond swiftly.
		building. Create new opportunities for applicants to learn more		However, this level of service pulls HR away from prioritized work. More information needed about the role and services of Metro, types of
		about job positions and speak to staff. Provide support and training for hiring managers to	Slavic Youth	institutions funded by Metro, and how to get involved.
Ĭ	new hires	access job requirements and understand the value of	API	Change recruitment & hiring & work standards to treat jobs as leadership development opportunities. Cultural competency and bias training need to include equity.
	<u></u>	divorse mining.	<i>P</i> (1 1	Canarai competency and bias training need to include equity.

rersity of		Hire additional HR recruitment staff to improve recruitment and FOTA announcements.	Youth	Change recruitment & hiring & work standards to treat jobs as leadership development opportunities.
the div	ncrease the diversity		African American	Prioritize resource allocation to mitigate and overcome barriers create by policy action and governmental inaction.
ncrease		Empower Metro staff to act as recruiters for hiring & MWESB contractors.	Youth	Change recruitment & hiring & work standards to treat jobs as leadership development opportunities.
Ī	te and advancement of staff of color.	Create a professional mentorship program to cultivate front-line staff of color for leadership	API	Formal training program or pipeline of coaching for people of color in lower management level as a bridge to employment.
		Create a professional sponsorship program to support the success of Metro staff of color.	API	Formal training program or pipeline of coaching for people of color in lower management level as a bridge to employment.
color.		Create an open house event at the close of each season to assist seasonal staff in obtaining new jobs.	Youth	Change recruitment & hiring & work standards to treat jobs as leadership development opportunities.
of staff of o		Leadership encouragement and support of staff to pursue continued education.	Staff	There is a feeling like you are on your own for specialty trainings. Lac of feeling of encouragement from leadership regarding continued education.
ancement		Establish an "out of class" policy to provide pathways for staff to work out of their position / department.	Youth	Change recruitment & hiring & work standards to treat jobs as leadership development opportunities.
and adv		Create a succession plan outlining actions to advance internal staff development, hiring from	African American	Develop apprenticeships and certification programs.
in rate a		within, and creating growth pathways for front-line, temporary, seasonal, and part-time staff.	API	Make opportunities for youth of color through scholarship and internst programs (Summer Works) available.
retention ra			API	Formal training program or pipeline of coaching for people of color in lower management level as a bridge to employment.
Increase the retention rate and advance		Increase the flexibility of job classifications and position descriptions to improve the opportunity for internal staff to advance into new available positions.	Youth	Change recruitment & hiring & work standards to treat jobs as leadership development opportunities.
		Leadership consistently engages their staff in developing new ways to advance equity and be more community focused.	Staff	Leadership should encourage staff to push for more equitable thinking and progressive ideas.
	p are increasingly visible and vocal EDI champions.	EDI are added to performance management review (PACe).	API	Demonstrated track record in highest level of cultural competency for staff, not just current leadership.
		All departments invest in providing EDI related trainings to their staff. EDI skill building is something that all departments promote.	API	Cultural competency and bias training need to include equity.
champi		Pass policy that Metro management positions must attend all EDI related trainings.	API	Cultural competency and bias training need to include equity.
al EDI		Metro Council participate as part of the train the trainer program for diversity.	Youth	Change recruitment & hiring & work standards to treat jobs as leadership development opportunities.
sible and voc		Leadership is active in working to incorporate equity discussions into all Metro advisory committees to ensure that these decision-making tables uphold the same commitment to equity.	African American	Involve leaders in public decision-making.
naly vis		Include equity as a job evaluation measure for every Metro staff member.	Youth	Change recruitment & hiring & work standards to treat jobs as leadership development opportunities.
increasi			API	Demonstrated track record in highest level of cultural competency for staff, not just current leadership.
ip are		Creation of a video that showcases leadership commitment to equity and what Metro and	African American	Explicitly articulate the reason Metro is implementing an equity strate and what this means to African Americans.
ersity and Empower all Metro staff to implement Metro leadership are increasingly visible and vocal EDI champions.		communities are doing to address issues of equity.	African American	Create marketing materials using strengths-based language and approach to African American culture - "innovation" and resilience framing rather than "low income". Portray empowered, self-determine people already working to overcome structural, systemic and
ment		Include EDI as a major responsibility within every staff member's job description.	Youth	Change recruitment & hiring & work standards to treat jobs as leadership development opportunities.
to implen		Build volunteer time into staff FTE to increase engagement in community.	Staff	Give staff time to volunteer during staff hours. This will allow for more volunteering in class to work with programs such as STEM and STEA
Metro staff	Metro staff t nce EDI.	Create more opportunities for staff to be active and engaged in conversations that would require powersharing with leadership.	Youth	Create a SAFE, welcoming and attractive culture for people of color a LGBTQ people by ensuring systems and processes of accountability racist, sexist, homophobic, transphobic, and xenophobic acts and
ver all	deas to advance		Youth	Change recruitment & hiring & work standards to treat jobs as leadership development opportunities.
Empov	ideas	Build EDI time into staff FTE to increase staff EDI engagement capacity.	Youth	Change recruitment & hiring & work standards to treat jobs as leadership development opportunities.
y and		Metro leadership adjusts internal Metro staff values to be "Equity+6".	Staff	Equity is a guiding value for Metro internally and externally.
ersity		Increase images of diversity in Metro's image library.	Staff	Increase images of diversity in Metro's image library.

Met	ebrates div Il selves.	Metro venues promote "Equity is Good Customer Service" principle.		The venues have built in excellent equity practices into their everyday work because of the general recognition that equity leads to high quality
	Create an inclusive culture that celebrates empowers all staff to bring their full selves	Increase cross-property partnerships to share events & activities across venues	Staff	Increased collaboration between venues on events and activities.
	that	Adjust trainings from lecture-based to experience-	Staff	Trainings that are very lecture-based do not provide the experience
	culture o	based to strengthen staff learning environment.	0. "	needed for staff to engage or provide the environment for staff to learn.
	cult	Increase the intentionality for staff across Metro to build relationships. with other Metro staff.	Staff	Create more opportunities to have staff identify themselves in various ways. More opportunities for staff to build relationships and share who
	inclusive all staff t	Creation of intentional space for honest and	Youth	Create a SAFE, welcoming and attractive culture for people of color and
	inclu all s	respectful discussions on EDI topics. These		LGBTQ people by ensuring systems and processes of accountability for
	an i	discussions should include topics such as values,		racist, sexist, homophobic, transphobic, and xenophobic acts and
	reate	commitment to community, reasons why staff is engaging in their work, and innovations to advance	African	Increasing Metro's practices of diversification and Inclusion to help ease
Cool		"		inequity in workplaces, advisory groups & senior management.
Goal	Objective	Action Increase cross-property partnerships to share events	Community Staff	Community Input Increased collaboration between venues on events and activities.
		& activities across venues.	Stall	increased conductation between vehicles on events and activities.
	pu	Promote available interpretation and translation tools	Staff	Diversity Action Plan prioritiy to increase effectiveness of langauge
	es al	among customers and clients.	0 11 1	support avenues.
	grvice	Review complaint based systems to ensure equitable access.	Consultants: GARE/CSI	Complaint based systems tend to be very inequitable due to barriers of access.
	9S 0.	Accurately reflect and showcase history of Metro	Youth	Increased cultural understanding and welcoming at Metro and Metro.
	Meti	venues to pay respect to and celebrate community.	Native	Increased cultural understanding and connection to community at Metro
	ess		American	and Metro venues.
	acc	Provide wayfinding at all Metro properties in multiple languages.	Youth	Increased cultural understanding and welcoming at Metro and Metro venues.
	whc	Reframe program and service announcements and	Russian,	Utilize culturally specific communication avenues for increased access
	olor	utilize culturally specific announcement avenues.	Slavic	to Metro information.
	of c		0. "	
	luals	Celebrate diverse array of cultural holidays at all properties(e.g. Dia de los Muertos).	Staff	Need to celebrate non-anglo saxon days of celebration. This provides an opportunity for learning and celebrating all cultures.
	divic		All	It was a common theme across all communities that they wanted to
	ne number of individuals of color who access Metro services and	learn about Metro programs and services.		better understand who Metro is and what Metro does.
	lmun	Use standardized demographic questions across the		Make data disaggregation part of the equity plan.
٦	-	agency and establish methods for aggregating results.	African	Create monitoring, evaluation and data metrics.
if Coloi	Increase facilities.	Provide interpretation and translation information on	American Native American	Ensure CBO- participation, engagement and outreach
Communities of	lr fe	Accurately reflect and showcase history of Metro	Youth	Increased cultural understanding and welcoming at Metro and Metro.
	of all	venues to pay respect to and celebrate community.	Native	Increased cultural understanding and connection to community at Metro
חשנ	Φ		American	and Metro venues.
Com	eflectiv	Use the Apotheker Plaza to display community art, murals, or statues to provide a more welcoming,	Native American	Increased cultural understanding and connection to community at Metro and Metro venues.
	and re	diverse feel of the communities Metro represents.	Youth	Increased cultural understanding and welcoming at Metro and Metro.
Responsive to	ng ar	Provide ample and comfortable seating in the Metro	Youth	Increased cultural understanding and welcoming at Metro and Metro
Suc	Icoming	Regional Center entry area.	V	venues.
espi	welc	Provide wayfinding at all Metro properties in multiple languages.	Youth	Increased cultural understanding and welcoming at Metro and Metro venues.
\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\	more wel	Have a few members of the Public Engagement	Staff	Findings and action established by the Oregon Innovation Award.
and	are n	Review Committee participate in the Metro Regional		
ing		Center space planning project. Provide clearly marked gender-neutral bathrooms	Youth	Increased cultural understanding and welcoming at Metro and Metro
con	operties	and lactation rooms at all properties.	Toda	venues.
Nel	's pri	Re-orient the Metro Regional Center lobby to	Youth	Increased cultural understanding and welcoming at Metro and Metro
are \	Metro's cultures	welcome people entering from both Grand Avenue and Apotheker Plaza.		venues.
ns a	2 5	Reframe program and service announcements and	Russian,	Utilize culturally specific communication avenues for increased access
Programs are Welcoming	and	utilize culturally specific announcement avenues for increased accessibility.	Slavic	to Metro information.
	ograms	Conduct a short, multi-lingual online satisfaction	Staff	Diversity Action Plan prioritiy to increase effectiveness of langauge
ces and		questionnaire to improve viewers' experience of the language hub. Results will inform translation needs.		support avenues.
	ıd s,c	rangaage nab. Nesaits wiii IIIIOIIII transiation needs.		
ervi	of Metro's	Develop best practices around language services	Staff	Diversity Action Plan prioritiy to increase effectiveness of langauge
Metro's Services and	of N	that can be tailored for each visitor venue.		support avenues.
	ance	Provide wayfinding at all Metro properties in multiple languages.	Youth	Increased cultural understanding and welcoming at Metro and Metro venues.
Me	6\	To ensure excellent customer service, develop a set		The venues have built in excellent equity practices into their everyday
	/ and rel of color.	of equity questions to ask all customers before and	Staff	work because of the general recognition that equity leads to high quality
	ty a	after renting space at a Metro venue.		service.

	Increase the accessibili services to communitie	Conduct an annual staff survey to help track the frequency of language requests and additional resources needed to help staff engage with	Staff	Diversity Action Plan prioritiy to increase effectiveness of langauge support avenues.
	ncrease the accessi ervices to communi	Metro will continue to monitor the volume and types of requests for the language line.	Staff	Diversity Action Plan prioritiy to increase effectiveness of langauge support avenues.
	70	Review complaint based systems to ensure equitable access.	Consultants: GARE/CSI	Complaint based systems tend to be very inequitable due to barriers of access.
	All departments and venues have a specific plan of action to advance equity within their programs, services, plans, an policies.	Within 12 months and with the assistance of the EDI program, all departments and venues will develop a EDI action and implementation plan. The plan will highlight clear intent on how each department and venue will advance EDI for community and staff within their programs, plans, processes, and services. Such plans include implementation plans that are currently in development or scheduled for development such as the Parks System Implementation Plan.		
Goal	Objective	Action	Community	Community Input
	support	Identify Metro staff to spearhead regional convening efforts around social equity contracting.	Business Leaders	Establish fair contracting practices and guidelines for MWESBs
	Convene regional partners, and provide support o advance social equity contracting.	Identify Metro staff to spearhead regional convening effort to advance social equity contracting.	Business Leaders	Establish fair contracting practices and guidelines for MWESBs
		Work with convened partners to identify technical and research needs assist in advancing social contract equity efforts.	Business Leaders	Establish fair contracting practices and guidelines for MWESBs
		Train departments regarding the ability to give extra procurement/contractor evaluation points for the diversity of a non-profit/CBO.	African American	Prioritize resource allocation to mitigate and overcome barriers created by policy action and governmental inaction.
			Latino	Evaluation of business by "subs"
		Create an equity tool for contract insurance waivers.	African American	Work to simplify the bids to increase MWESB procurement and contracting, including life experience as a qualification.
		Build EDI metrics into contract evaluation.	Latino	Evaluation of business by "subs"
	·o	Empower Metro staff to act as recruiters for hiring & MWESB contractors.	Youth	Change recruitment & hiring & work standards to treat jobs as leadership development opportunities.
nity		Involve the MWESB contractors in the development of RFP's and grants to increase accessibility.	African American	Work to simplify the bids to increase MWESB procurement and contracting, including life experience as a qualification.
pportu			Latino	Seek input from community about grants that are going out.
omic O		Regularly report on MWESB investments with a breakdown by project, type of work or service.	API	Articulate and prioritize specific action items for how Metro is holding themselves accountable.
cond	It Mei	Work with MWESB vendors to increase their skills to apply to RFP's.	African American	Work to simplify the bids to increase MWESB procurement and contracting, including life experience as a qualification.
ces Ed	acting a	Provide regular and accessible trainings to help companies get certified as MWESB.	Latino	How many went to Communities of Color, are minority owned business?
dvan	iy contr		African American	Work to simplify the bids to increase MWESB procurement and contracting, including life experience as a qualification.
Metro Advances Economic Opportunity	dvance social equity contracting at Metro	Increase intentional outreach to communities and community organizations regarding contracting opportunities.	Native American	Ensure CBO- participation, engagement and outreach
	Advance	If applicable, establish a process that requires an explanation as to why an MWESB contractor was not utilized.	African American	Prioritize resource allocation to mitigate and overcome barriers created by policy action and governmental inaction.

	and the amount of ed tradespeople of	Identify Metro staff to spearhead regional convening effort to advance the effort to expand local minority, women, and emerging small businesses and skilled tradespeople of color.	Business Leaders	Regional convener to improve workforce pipeline to cultivate new MWESBs.
	orovide support in effort to expx ging small businesses and skill	Identify well positioned regional partners to advance the effort to expand local minority, women, and emerging small businesses and skilled tradespeople of color.	Business Leaders	Regional convener to improve workforce pipeline to cultivate new MWESBs.
	Convene regional partners, and provide support in effort to expand the amount of local minority, women, and emerging small businesses and skilled tradespeople of color.	Work with convened partners to identify technical and research needs assist in advancing the effort to expand local minority, women, and emerging small businesses and skilled tradespeople of color.	Business Leaders	Regional convener to improve workforce pipeline to cultivate new MWESBs.
ınity	s for people of color.	regarding intern diversity, compensation and	African American	Develop apprenticeships and certification programs.
		pathways to advancement at Metro.	API	Make opportunities for youth of color through scholarship and internship programs (Summer Works) available.
			Latino	Engage students who are studying in Metro's fields of interest, involve them early in Metro's work.
nic Opportunity			African Immigrant	Use youth internships, summer jobs and employment workshops as steppingstones to potential senior posts, future leadership and management jobs.
Metro Advances Economic		Partner with youth leadership organizations to create and convene a cohort of youth leaders to facilitate youth participation in engagement, education and increase job pathways.	Youth	Build relationships with major youth organizing programs by coming to visit us at our meetings and events.
			African American	Develop apprenticeships and certification programs.
		Create positions similar to the Intertribal Cultural Resource Specialist for each community of color.	Native American	Create positions similar to the Intertribal Cultural Resource Specialist for each community of color.
			African Immigrant	Create a position for each community of color to act as the liaison to Metro opportunities.
	Increa	Create professional networking opportunities for community.	African Immigrant	Create professional networking opportunities for community.